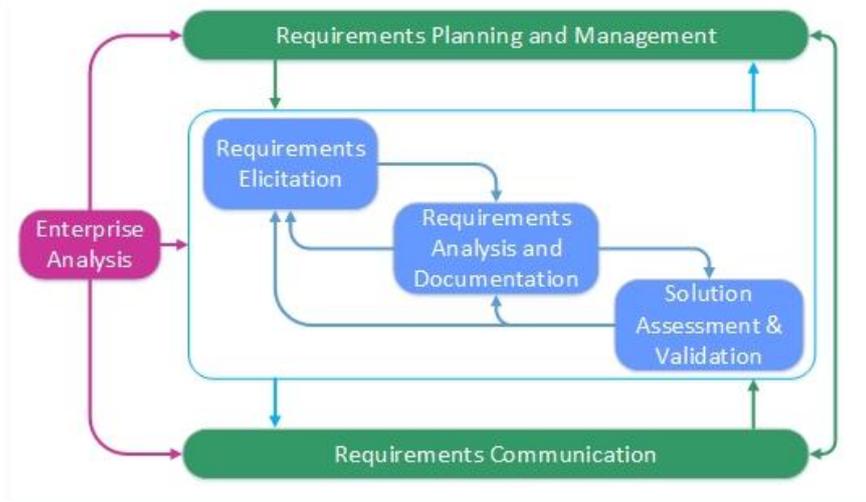


Inspiring Business Analysis Training

About Business Analysis

Why do business requirements always surface after you deliver your product? Clients seem to constantly change their mind - you deliver what your customer asked for, but they still don't like it. It seems the only constant when it comes to business analysis is that things keep changing. Maybe it's time to increase the requirements analysis skills in your organization with 'inspiring' business analysis training courses.



About Inspiring Projects

Inspiring Projects, a division of Aspire Australasia Pty Ltd, was established to support best practice in all aspects of project delivery. We offer training throughout the Asia Pacific region. Our consultants and trainers have had over 30 years' experience in business modelling and business analysis in real programmes and projects, and we bring this deep experience to our courses.

About our training

Our business analysis training and skill development services help you structure, simplify, and succeed with requirements. Inspiring training solves business problems by combining industry best practices, a proven, practical approach, and an engaging delivery to make it work for you.

All of our training is aligned with the *Business Analysis Body of Knowledge*[®] (BABOK[®]) Version 2.0. Our trainers and training materials are regarded as among the best available in Australasia. We incorporate the latest research in effective learning into our approaches. In support of the different ways people learn, our courses include a mixture of presentations, hands-on activities, discussions and review sessions.

Additional support

We can deliver any of our courses in-house, and customise our courses to better suit your needs. We also provide ongoing coaching and mentoring support, as well as in-depth consulting and project support services.

Contact us

To learn more about how our business analysis services can benefit you, or to register on one of our courses, or for more information or a quote, call us now on 03 9015 9459, email training@InspiringProjects.com.au or visit www.InspiringProjects.com.au.

Business Process Modelling

Course Code	BANP2
Overview	<p>To harness the work done in organizations, and to increase productivity, it is essential to understand how to model business processes. This course explores the need for modelling business processes, how process modelling is one part of a larger framework for achieving higher quality through Business Process Management, the essential steps to process modelling, and the critical success factors for making the effort successful. It provides a practical framework for understanding and modelling business processes and describes how to develop a variety of process model types.</p> <p>The most common process modelling standards are taught, assuring you the maximum applicability to your environment. Last, it provides valuable facilitation tips and techniques to help ensure that your modelling sessions stay focused, and are viewed as successful by all involved.</p>
Course Objectives	<p>By the end of this short course, participants will be able to:</p> <ul style="list-style-type: none"> • Describe the purpose and benefits of Business Process Modelling; • Describe the components of an industry-standard Business Process Management framework and how Business Process Modelling fits into it; • Describe at a high level the Business Process Management (BPM) framework and match where the process models from this course are used in each; • Discuss the essential business process modelling components, steps and ingredients that are necessary for success; • Discover appropriate elements of processes that need to be documented; • Understand the different views business processes can depict, including “as-is” and “to-be” process maps; • Use process maps to discover, document, and communicate about processes; • Describe the importance of setting process boundaries and how that can make your modelling more productive; • Develop a variety of clear and consistent process models, understanding when to use each • Create primary and alternate paths in models, and use a technique to help focus on each when appropriate for maximum productivity; • Work effectively with the key stakeholders involved in each process modelling session; • Use basic facilitation techniques; • Understand the relationship between business process modelling and automating business processes; • Develop models used to check for completeness and consistency of balanced data and process.
Who Should Attend	Process analysts, business analysts, project managers, business process owners, general business staff, and anyone who needs the skills to understand, model, and manage business processes
Prerequisites	Some basic understanding or exposure to process concepts.
Course Content	<p>This short course covers:</p> <ul style="list-style-type: none"> • Introduction to Business Process Modelling (BPM) concepts: types; usage; benefits • Framing the Process: terminology; modelling/elicitation sessions; roles and responsibilities; scope creep; pre- and post-conditions; Scope Diagrams; the Supplier/Input/Process/Output/ Customer (SIPOC) chart; Variations Lists; • Process Mapping: definitions; notations; developing scenarios; primary and alternate paths; swim lanes • Refining Process Maps: mapping problems and how to correct them; • Effective Facilitation Techniques: roles; eliciting What vs. How; tools and techniques; • UML and BPMN: notations and ISO equivalents; activity diagrams; additional BPMN symbols and their uses; working with multiple standards; • Process Maps in Requirements: • Concurrent business modelling; balancing data and process; state transition model; interaction model ; • Automation and Enterprise Process Modelling: identifying and organizing processes; hierarchy function/process model; Value Chain models.
Included with the course	A comprehensive Delegate Workbook complete with examples and workshop solutions.
Format	To help assimilate the tools and techniques learned, there is a mixture of group and team exercises throughout the course. The use of a realistic case study will help reinforce concepts learned. Students will need to be prepared for a high level of participation
Delivery options	We offer a range of delivery styles and packages for this course. There is no schedule of public courses; the course is generally delivered in-house for groups. Individuals can do this training through our Home Study option (eLearning option coming).
Professional	PMI: 8 PDUs; AIPM: 10 CPD points